



In House Policies

Welcome to the new location of The Speech & Stuttering Institute at 95 Barber Greene Rd, Suite 308! Please help us to maintain a safe environment for all of our clients and staff members by following the policies below:

- To ensure client safety and confidentiality, please do not enter rooms or offices other than the therapy room indicated by your clinician.
- Please do not use your cell phone during therapy sessions without clinician consent.
- To make or take cell phone calls, please step out to the elevator area and monitor your volume to maintain your privacy and to ensure a quiet environment for other clients, staff and visitors to the building.
- Please do not use your cell phone or other electronic device to record video or audio during a therapy session.
- Please keep noise to a minimum when walking in the halls.
- Please do not bring food into the clinic. If you or your child need to eat during your visit, please speak with the receptionist regarding an appropriate location.
- Please do not wear scented products as some individuals are highly sensitive to strong scents and fragrances.
- Please do not leave your child unsupervised at any time.
- Please accompany your child to the washroom. Washrooms are located just beyond the glass doors outside the entrance to our clinic.

COVID-19: During the COVID-19 pandemic, the health and safety of our clients and staff are of the utmost importance. We continue to monitor public health guidance and the recommendations of the Ministry of Health and our regulatory body, CASLPO, in order to update our policies for on-site assessment/treatment sessions accordingly. Please follow the policies and procedures for in-person visits and pre-visit screening as communicated by your SLP (and posted on our website) at the time of your appointment.

If you have any questions regarding the above, please feel free to speak with your clinician. We greatly appreciate your cooperation.